

JACKSONVILLE INTERNATIONAL AIRPORT (JAX) TARMAC DELAY CONTINGENCY PLAN

The Jacksonville International Airport (JAX), Jacksonville, Florida has prepared this Tarmac Delay Contingency Plan pursuant to §42301 of the FAA Modernization and Reform Act of 2012. Questions regarding this plan can be directed to Terry Dlugos, Senior Director of Operations at terry.dlugos@flyjax.com. The Jacksonville International Airport is filing this plan with the Department of Transportation because (1) it is a commercial service airport or (2) this airport may be used by an air carrier described in USC 42301(a)(1) for diversions.

This plan describes how, following excessive tarmac delays and to the extent practicable, the Jacksonville International Airport (JAX) will:

- Provide for the deplanement of passengers;
- Provide for the sharing of facilities and make gates available at the airport; and
- Provide a sterile area following excessive tarmac delays for passengers who have not yet cleared United States Customs & Border Protection (CBP).

The Jacksonville International Airport (JAX) has facility constraints that limit our ability to accommodate diverted flights or maintain the airport's safe operation and strongly encourages aircraft operators to contact the airport at (904) 741-2020 for prior coordination of diverted flights, except in the case of a declared in-flight emergency. Specific facility constraints include the following: Aircraft with a wingspan greater than 171 ft. require additional coordination due to apron and gate design constraints. We have noted these constraints in Jacksonville International Airport's (JAX) Airport/Facility Directory record. During diversion events the Jacksonville International Airport issues NOTAMs regarding its ability to accommodate diverted flights to ensure the safe and efficient operation of the airport and its ability to serve the civil aviation needs of the public during irregular operations events.

Airport Information

Name of Airport: Jacksonville International Airport (KJAX)

Name and title of person preparing the plan: Terry Dlugos, Senior Director of Operations

Preparer contact number: (904) 741-3866

Preparer contact e-mail: terry.dlugos@flyjax.com

Date of submission of plan: June 6, 2022

Airport Category: Large Hub Medium Hub Small Hub Non Hub

Contact Information

In the event of diversion or other irregular operations events, aircraft operators should contact Airport Operations at (904) 741-2020 for assistance.

Plan to Provide for the Deplanement of Passengers Following Excessive Tarmac Delays

The Jacksonville International Airport (JAX) does not own or operate any of the equipment needed to safely deplane passengers from air carrier aircraft and is, therefore, unable on its own to provide for the deplanement of passengers. Additionally, airport personnel are not trained to assist in the deplanement of passengers using equipment owned or operated by air carriers or contract service providers. We will provide a list of airlines, ground handlers, fixed base operators and others who may have the necessary equipment and personnel to safely deplane passengers to airlines as soon as practicable after receiving requests from such airlines experiencing excessive tarmac delays at the contact number listed above.

Plan to Provide for the Sharing of Facilities and Make Gates Available in an Emergency

Three (3) gates at Jacksonville International Airport (JAX) are under common use agreements for air carrier use and are controlled by the airport. Additionally, seventeen (17) gates at the Jacksonville International Airport (JAX) are under preferential lease to air carriers and are not fully controlled by the airport. We will direct our common use gate users to make gates available to an air carrier seeking to deplane at a gate, to the maximum extent practicable. If additional gates are needed, we will direct tenant air carriers to make preferential use gates and other facilities available to an air carrier seeking to deplane at a gate, during those time periods when the tenant airline is not using, or not scheduled to use, the gate, to the maximum extent practicable.

Plan to Provide a Sterile Area for Passengers Who Have Not Cleared United States Customs and Border Protection

Jacksonville International Airport (JAX) has a defined sterile areas capable of accommodating limited numbers of international passengers. We have coordinated with local CBP officials and developed procedures that will allow international passengers who have not yet cleared United States Customs and Border Protection to be deplaned into these sterile areas to the extent practicable.

Public Access to the Tarmac Delay Contingency Plan

The Jacksonville International Airport (JAX) will provide public access to its Tarmac Delay Contingency Plan by posting it in a conspicuous location on the Airport's website at <http://www.flyjax.com>.