JACKSONVILLE AVIATION AUTHORITY Americans with Disabilities Act Grievance Form

In accordance with Title II of the Americans with Disabilities Act (ADA) of 1990, the Jacksonville Aviation Authority (JAA) makes all programs and services associated with its operation of Jacksonville International Airport accessible to all persons with disabilities. Please use this form to file a grievance if you believe that you were denied access to a JAA program or service based on disability. You may submit your grievance to Bryan Long, ADA Coordinator, 14201 Pecan Park Road, Jacksonville, FL 32218, or email to bryan.long@flyjax.com or by calling (904) 741-3563.

Grievant Name			
Address	City	State Zip Code	•
Home Phone with area code	Business or Cell Phone with area code		
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E-mail address			

Description of Alleged Violation and Requested Remedy – Please include date, time, location and specific information. Please use additional sheets of paper if necessary.

Please advise if this grievance has been filed with the U.S. Department of Justice, another government agency or in court, and if so, please provide contact information of that agency or court and the date when the grievance was filed.

Thank you.

Signature